From: Teresa Ruffoni
To: Eligio Lara; Ruby Sanchez
Subject: RE: Flock Cameras Invoices for Housing Authority of the County of Santa Barabara
Date: Friday, September 20, 2024 4:11:57 PM
Attachments: RE Billing CA - Santa Maria PD - Housing Authority of the County of Santa Barbara.msg

*** EXTERNAL EMAIL: Please use caution when opening links or attachments.***

Good afternoon, Commander Lara,

Thank you for the follow up. The answer is no to both questions. We are trying to find out why we have not received any invoices, from anywhere.

Attached is the email thread from my call to Flock customer service of today. They are also looking into the matter.

Please let me know if I can be of any assistance.

Thank you,
Teresa

hasbarco
Housing Authority of the County of Santa Barbara
Caring for Community

Teresa Ruffoni | Legal Secretary
Housing Authority of the County of Santa Barbara
Administrative Office, 815 W Ocean Ave, Lompoc CA 93436
Office: 805.736.3423 | Fax: 805.735.7672 |

Customer Service Survey: Let us know how we are doing.

From: Eligio Lara <elara@cityofsantamaria.org>
Sent: Friday, September 20, 2024 3:38 PM
To: Teresa Ruffoni <teresaruffoni@hasbarco.org>; Ruby Sanchez <crsanchez@cityofsantamaria.org>
Subject: RE: Flock Cameras Invoices for Housing Authority of the County of Santa Barabara

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Good afternoon, Teresa,

This is Commander Lara with the Santa Maria Police Department, and I oversee the Community Services Unit. I have been in communication with Sanford Riggs regarding our contract, and I need to clarify how payments have been made to Flock Inc. I want to confirm whether the Housing Authority has received any invoices from Flock for their services and

whether your organization has made any payments to them or to the City of Santa Maria.

If you have any questions, you can reach me at (805) 878-1936.

Thank you.

From: Tara Oishi <toishi@cityofsantamaria.org>
Sent: Friday, September 20, 2024 3:05 PM
To: Teresa Ruffoni <teresaruffoni@hasbarco.org>; Ruby Sanchez <crsanchez@cityofsantamaria.org>; Eligio Lara <elara@cityofsantamaria.org>
Subject: RE: Flock Cameras Invoices for Housing Authority of the County of Santa Barabara

Hello,

I'm looping in @Eligio Lara, as Cmdr. Lara will be your PD point of contact moving forward.

Thank you, Teresa, for following up.

Tara D. Oishi
Santa Maria Police Department / 1111 W. Betteravia Rd., Santa Maria, CA 93455 / (805) 928-3781 Ext. 2274 / toishi@cityofsantamaria.org
SANTA MARIA Smart City Safe City

From: Teresa Ruffoni <teresaruffoni@hasbarco.org>
Sent: Friday, September 20, 2024 2:44 PM
To: Ruby Sanchez <crsanchez@cityofsantamaria.org>; Tara Oishi <toishi@cityofsantamaria.org>
Subject: Flock Cameras Invoices for Housing Authority of the County of Santa Barabara

*** EXTERNAL EMAIL: Please use caution when opening links or attachments.***

Hi Ruby and Tara,

We are trying to ascertain where the billing is going for the Flock cameras monitored by SMPD on our behalf pursuant to the agreement between City of Santa Maria and our agency.

Have you received any bills from Flock for our cameras? SMPD advised us they had no invoices from Flock for our agency cameras.

I have also reached out to Flock billing and customer service and am waiting on a response.

Thanks,

Teresa

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